

NAAC DVV CLARIFICATIONS

CRITERIA 5– STUDENT SUPPORT & PROGRESSION

| Metric No. | Particulars |
|------------|--|
| 5.1.4 | <p>The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees |

HEI Input:

All of the Above

DVV Response:

| DVV Clarifications | HEI Response |
|---|--|
| Provide Circular/ web-link/ committee report justifying the objective of the metric | HEI provided the Circular/ web-link/ committee report justifying the objective of the metric |
| Provide Minutes of the meetings of student grievance committee, as per metric | Provided Minutes of the meetings of student grievance committee, as per metric |

SUPPORTING DOCUMENTS UPLOADED

| Sl. No. | Contents | Academic Year | Link |
|---------|---|---------------|----------------------|
| 1. | Circular/ web-link/ committee report justifying the objective of the metric . | 2018 – 2023 | View |
| 2. | Minutes of the meetings of student grievance committee, as per metric | 2018 – 2023 | View |